

# GIFTED THINGS



# Delivery, Shipping & Returns

## Delivery, Shipping & Returns

Gifted Things offers free next-day delivery across Phillip Island and San Remo from Monday through Friday, 9 a.m. to 5 p.m.

When purchasing a product, you will need to enter your details as the purchaser and the details of the recipient. We will contact the recipient via SMS to advise that they will be receiving a delivery and send you a confirmation as soon as the gift is delivered. If you would like the gift to be a complete surprise or if you would like to deliver the gift yourself, just let us know.

Weekend deliveries can be made by arrangement.

Shipping/Delivery can be arranged to Melbourne and other Gippsland locations. Contact us for a delivery quote prior to purchase.

Please note that certain plants cannot be shipped. In this case, we can offer a great alternative dried flower arrangement or suitable plant for shipping.

We take responsible alcohol service seriously. Please see our Alcohol Policy on our website. If the gift hamper contains alcohol, we can only deliver it to a person over 18. We cannot leave gifts containing alcohol unattended.

## Returns

If you are unhappy with any aspect of your gift on delivery, please contact us. We will happily refund or replace it if you are unsatisfied for any reason.

If you need help with Plant Care, please contact us, and we can provide further information on how to care for your new plant!